Request for Proposal

SELECTION OF FIRM FOR DEVELOPMENT & IMPLEMENTATION OF "SIKKIM MOBILE SERVICE DELIVERY APP"

Tender Reference: 03/CRTI/DIT/2020

Dated: 17/02/2020

Centre for Research and Training in Informatics

Department of Information Technology Secretariat Building, Annexe 1, Kazi Road, Gangtok

DISCLAIMER

This Request for Proposal (RFP) contains brief information about the project, qualification requirements and the selection process for the successful applicant (bidder). The purpose of this RFP document is to provide applicants (bidders) with information to assist the formulation of their bid application (the "application").

Whilst the information in this RFP has been prepared in good faith, it is not and does not purport to be comprehensive or to have been independently verified. Neither the CRTI nor any of its officers or employees, nor any of their advisers nor consultants accept any liability or responsibility for the accuracy, reasonableness or completeness of the information contained in the RFP, or for any errors, omissions or misstatements, negligent or otherwise, relating to the proposed project, or makes any representation or warranty, express or implied, with respect to the information contained in this RFP or on which this RFP is based or with respect to any written or oral information made or to be made available to any of the recipients or their professional advisers and, so far as permitted by law and except in the case of fraudulent misrepresentation by the party concerned, and liability therefore is hereby expressly disclaimed.

The information ('Information') contained in this RFP document or subsequently provided to interested parties (the "applicant(s)), in writing by or on behalf of CRTI is provided to applicant(s) on the terms and conditions set out in this RFP document and any other terms and conditions subject to which such information is provided.

Each applicant should perform their own due diligence to check the accuracy, reliability and completeness of the information in this RFP document and obtain independent advice from appropriate sources. Submission of bid application shall be deemed to have been done after careful study and examination of the RFP with full understanding of its implications.

The response to this RFP should be full and complete in all respects. Incomplete or partial bids shall be rejected. The applicant must quote for all the items asked for in this tender. Intimation of discrepancies in the RFP, if any, should be given to the

office of the CRTI immediately by the applicants. If CRTI receives no written communication, it shall be deemed that the applicants are satisfied that the RFP document is complete in all respects.

This RFP document is not an agreement and is not an offer or invitation by CRTI to any other party. The terms on which the project is to be developed and the right of the successful applicant shall be as set out in separate agreements. CRTI reserves the right to accept or reject any or all applications without giving any reasons thereof. CRTI will not entertain any claim for expenses in relation to the preparation of RFP submissions.

Table of Contents

1.	Pro	ject Introduction	5
1.1		Background	5
1.2		Project Timelines	7
1.3		Data Sheet	8
2.	Sco	pe of Work	10
3.	Ter	ms & Conditions	13
3.1		Accountabilities	13
3.2		Tender Fee	13
3.3		Earnest Money Deposit	14
3.4		Performance Security Deposit	. Error! Bookmark not defined.
3.5		Payment Terms	15
3.6		Procedure for Submission of Bids	15
3.7		Selection Procedure	16
3.8		Pre-Qualification Bid Criteria	17
3.9		Technical Evaluation Criteria	18
3.1	0.	Penalty	19
3.1	1.	General Terms & Conditions of the RFP	20
ANNE	XUF	RE – I: Technical Bid Formats	21
ANNE	XUF	RE – II: Financial Bid Format	23
ANNE	XUF	RE – III: Proposal Covering Letter	24

1. Project Introduction

1.1. Background

Today, the 'Mobile Phone' is not just used as a communication tool to instantly communicate or send and get text and voice messages. It has emerged as the strongest technology to bridge the digital divide between urban haves and rural have-nots. Within two decades of its launch in India, mobile phone has reached remote rural areas despite hurdles like lack of connectivity and electricity and low level of literacy. On the other side, it has created lakhs of direct and indirect job opportunities for the youth.

It is evident that user base for mobile app usage is increasing exponentially. A recent survey conducted worldwide suggests that app users are steadily outnumbering the desktop users by a large margin. It is also a known fact that mobile apps now account for more than half (52%) of all time spent on online digital media. These data suggests that in today's fast paced technology landscape, mobile apps are 'way-to-go' tools to gain maximum reach.

The Government of India is implementing the "Digital India" programme with a vision to transform India into a digitally empowered society and a knowledge economy. Under the Digital India programme, e-Kranti envisages provisioning of various e-Governance services in the country. The focus of the e-Kranti programme is to transform the e-Governance services by expanding the portfolio of Mission Mode Projects (MMPs) in e-Governance under various Government Departments, undertaking Government Process Reengineering (GPR), work flow automation, introducing latest technologies such as Cloud and mobile platform and focus on integration of services.

The Ministry of Electronics and Information Technology (MEITY) developed and notified the framework for Mobile Governance in February, 2012. The m-Governance framework of Government of India aims to utilize the massive reach of mobile phones and harness the potential of mobile applications to enable easy and round-the-clock access to public services, especially in the rural areas. The framework aims to create unique infrastructure as well as application development

ecosystem for m-Governance in the country. Following are the main measures laid down by MEITY:

- Web sites of all Government Departments and Agencies shall be made mobile-compliant, using the "One Web" approach.
- Open standards shall be adopted for mobile applications for ensuring the inter-operability of applications across various operating systems and devices as per the Government Policy on Open Standards for e-Governance.
- Uniform/ single pre-designated numbers (long and short codes) shall be used for mobile-based services to ensure convenience.
- All Government Departments and Agencies shall develop and deploy mobile
 applications for providing all their public services through mobile devices to
 the extent feasible on the mobile platform. They shall also specify the service
 levels for such services.

Therefore, Department of Information Technology, Government of Sikkim has envisioned and taken this initiative to develop and implement "Sikkim Mobile Service Delivery App (SMSDA)" a one stop solution for Government to Citizen Services delivered through Mobile App.

1.2. Project Timelines

The proposed work is to be carried out as per the following timelines. "T" as referred to in the table is treated as the date of award of work to the selected Vendor:

Sl.no	Stage	Timeline (Week)
1.	Preparation of Software Requirement Specification.	T + 15
2.	Presentation on the SRS and the proposed solution.	T + 16
3.	Development of beta version of the Sikkim Mobile Service Delivery App (Android).	T + 30
4.	Presentation of the beta version of the Sikkim Mobile Service Delivery App (Android).	T + 31
5.	Testing of the mobile application and hosting.	T + 34
6.	Go live of the Sikkim Mobile Service Delivery App.	T + 36

1.3. Data Sheet

SI. No.	Item	Details
1.	Project Name	Selection of agency/firm for development & implementation of Sikkim Mobile Service Delivery App.
2.	Bid Inviting Authority	Centre for Research in Training & Informatics (CRTI), Department of Information Technology, Sectt. Annexe I, Top Floor, Sonam Tshering Marg, Gangtok - 737101, Sikkim
3.	Contact person of the bid	Additional Director, Department of Information Technology Email: dit-sik@nic.in
4.	Tender Reference with Date	Ref No:03/CRTI/DIT/2020 Date: 17/02/2020
5.	Last date for submission of queries	02/03/2020 Address for submission of queries: Centre for Research in Training & Informatics (CRTI), Department of Information Technology, Sectt. Annexe I, Top Floor, Sonam Tshering Marg, Gangtok – 737101, Sikkim, Phone No- (03592) 202601, Tele-Fax- (03592) 207426 Email: dit-sik@nic.in
6.	Publication of Corrigendum (if any) on website on the basis of Pre-Bid queries	06/03/2020 All corrigendum issued by CRTI in this respect will be given without disclosing the name of interested bidders.
7.	Cost of tender Document (non- refundable)	Rs.15,000/- (Rupees Fifteen Thousand only) in the form of a Demand Draft/Pay Order/ Account Payee Banker's Cheque drawn on any Nationalised/Scheduled bank in favour of "Secretary, Department of Information Technology", payable at Gangtok.
8.	Earnest Money Deposit (EMD) (refundable)	Rs. 1, 50,000/- (Rupees One Lac Fifty Thousand only) in the form of a Demand Draft on any Nationalised/Scheduled bank in favour of "Secretary, Department of Information Technology", payable at Gangtok. The validity of the EMD is 90 days. Bid security shall be refunded to the successful bidder upon signing of contract/agreement with client. For unsuccessful bidders, the bid security shall be refunded after end of the overall bid process.
9.	Last date and	19/03/2020; 03:30pm

SI. No.	Item	Details
	time of submission of Bid	
10.	Date and time for opening of pre-qualification bid, technical bids & commercial bids	20/03/2020; 11:00am
11.	Venue for opening of bid	Conference Hall, Department of Information Technology, Sectt. Annexe I, Top Floor, Sonam Tshering Marg, Gangtok – 737101, Sikkim, Phone No- (03592) 202601, Tele-Fax- (03592) 207426

Note:

^{*} No financial information should be submitted under technical bid.

^{*}The bidder shall bear all costs associated with the presentation and submission of the tender and CRTI will, in no case, be responsible or liable for those costs, regardless of the conduct or the outcome of the bidding process.

2. Scope of Work

- > The Implementing Agency (IA) shall study the existing system and review the underlying systems and propose the solution.
- > IA shall propose solution that can be adopted to meet the challenges and aid in mitigating all potential shortcomings with respect to future support & maintenance, security and scalability.
- > IA should propose the additional hardware and system software required to host the system.
- > The mobile app (Android) shall be hosted in Google Play store.
- The mobile App (IOS) shall be hosted in the APP Store
- > The mobile App (Android & IOS) shall be hosted in the Unified Mobile App for New Age Governance of the Government of India.
- > IA shall accept responsibility for the successful implementation and operation of the System for the period of 1 year.
- ➤ The Mobile App should comply with Android & IOS Standards.
- > IA should comply/adhere to the change in scope of work related to the project at any moment of time.
- > IA should handover the source code of the system at the completion of the contractual project.
- > The Mobile app should be user friendly.
- > The Mobile app should be lightweight and responsive.
- Registration system for the citizens.
- > IA shall provide maintenance and support for three (3) years.
- > Following are the tentative list of services that shall be taken up within the scope of the current assignment:

SNo	Service Name	Department	Service Description
1	Application for Employment Card	Rural Development Department	This service will enable citizen to apply for new & renewal of their employment card

2	Higher Educational Loan	Sikkim Industrial Development & Investment Corporation Ltd.	Student can apply for educational loan to pursue their higher studies within India and abroad
3	Right of Way Clearance	Department of Information Technology	Telecommunication Agencies can apply for ROW Clearance with this service
4	Application for Soil Stability Report	Mines & Geology Department	Citizen will be able to apply for Soil Stability Report to Mines & Geology Department
5	Application for Scholarship	Education & SJE&WD	Student will be able to check their eligibility & apply for scholarship to respective Department
6	Application for availing State Quota Seat	Education Department	Service for availing State Quota seats for Technical, Medical & other course
7	Application for Vendor Empanelment with IT Department	Department of Information Technology	Vendor can apply for empanelment with IT Department for providing Software, Hardware and related services to Government Organization in Sikkim
8	Sanitation Certificate	Rural Development Department	Citizen will be able to apply for Sanitation Certificate
9	Online Pension Registration Scheme (NSAP & SIS)	Social Justice & Welfare Department	Citizen will be able to apply for pension scheme (e.g. National Old Age Pension Scheme, National Unmarried Women Pension Scheme, Family Benefit etc.

10	Private School Empanelment	Education Department	Private schools can apply for empanelment with Education Department.
11	NOC for Meat Transport Vehicle	Animal Husbandry & Veterinary Science Department	Vendors will be able to apply for No Objection Certificate for Meat Transport Vehicle. (NOC is mandatory for availing Trade Licence).
12	NOC for Meat Vendor	Animal Husbandry & Veterinary Science Department	Meat Vendors will be able to apply for No Objection Certificate. (NOC is mandatory for availing Trade Licence).
13	Contractor Enlistment System	Roads & Bridges	Contractor can apply for empanelment with Roads & Bridges Department for providing services to Government Organization in Sikkim.
14	To Be Decided Later	To Be Decided Later	To Be Decided Later
15	To Be Decided Later	To Be Decided Later	To Be Decided Later

3. Terms & Conditions

3.1. Accountabilities

- It is CRTI's responsibility to ensure that the selected Vendor has access to documentation owned by CRTI from the immediate beginning of the work and for the duration of that work.
- ii. It is CRTI's responsibility to ensure that any member of their organisation/division can make themselves available for brief consultation on 1 weeks' notice. CRTI shall provide the Selected Vendor with contact details of all such organisation/division employees.
- iii. It is the vendor's responsibility to ensure that the Project Manager (PM)/ or any other authorized person in full knowledge of the project and the matter under discussion is available to meet with CRTI provided that the meeting relates to the work proposed and/or the objectives proposed.
- iv. It is the Vendor's responsibility to ensure that all objectives proposed and all deliverables proposed are achieved and disclosed prior to the agreed enddate of the project.
- v. It is the Vendor's responsibility to ensure any information it possesses relating to CRTI that is not available in the public domain be treated with the utmost confidentiality and discretion.
- vi. Where the Vendor feels the need to disclose confidential information to a third party, it is their responsibility to ensure that it does so with the explicit permission of CRTI.

3.2. Tender Fee

Tender document fee of INR 15,000/- (Rupees Fifteen Thousand only) in the form of Demand Draft in favour of "Secretary, Department of Information Technology" payable at Gangtok should be submitted along with the Technical bid.

3.3. Earnest Money Deposit

- i. An earnest money deposit (EMD) of INR 1,50,000/- (Rupees One Lac Fifty Thousand only) in the form of Demand Draft in favour of "Secretary, Department of Information Technology" payable at Gangtok shall have to be submitted by the bidders' along with the bid. The EMD shall be furnished in Indian National Rupees (INR) and should be valid for a period of minimum 90 days.
- ii. Any bid not secured in accordance with above mentioned clause, shall be rejected by the Purchaser as being non-responsive, without any further correspondence. Unsuccessful bidders' EMD will be discharged / returned after end of the overall bid process.
- iii. Earnest Money Deposit furnished by selected Bidder shall be refunded after signing of contract and submission of Performance Security Deposit. The EMD can be forfeited if a Bidder withdraws its bid during the period of bid validity specified by the Bidder on the Bid Form or during the bid process, if a Bidder indulges in any such deliberate act that would jeopardize or unnecessarily delay the process of bid evaluation and finalization, or if any information is found wrong / manipulated / hidden in the bid.
- iv. The decision of the Purchaser regarding forfeiture of the EMD shall be final & shall not be called upon question under any circumstances. No interest will be paid on the EMD.
- v. If the Bidder failed to act up on to the tender conditions or backs out when his tender is accepted, his EMD mentioned above will also be forfeited to DIT.

3.4. Payment Terms

SI.No.	Milestone/Deliverable	Payment
1.	Software Requirement Specification (SRS) is	30% of Contract Value
	finalized and approved by the Department.	
2.	Completion of development of the Mobile	40% of Contract Value
	Application with successful testing.	
3.	Go live of the Application.	20% of Contract Value
4.	After the completion of 1 year maintenance &	10% of Contract Value
	support.	

3.5. Procedure for Submission of Bids

- i. It is proposed to have a Three Cover for this tender:
 - Pre-Qualification Bid (2 copies) in one cover
 - Technical Bid (2 copies) in one cover
 - Commercial Bid (2 copies) in one cover
- ii. Pre-Qualification Bid, Technical Bid and Commercial Bid of the Tender shall be covered in separate sealed covers super-scribing "Pre- Qualification Bid", "Technical Bid", "Commercial Bid". Each Bid shall also be marked as "Original" and "Copy". Please Note that Prices shall be indicated only in the Commercial Bid. And if price will be indicated in the Pre-Qualification Bid or Technical Bid, that Bid is liable to be rejected.
- iii. The three envelopes containing Pre-qualification Bid, Technical Bid and Commercial Bid shall be put in another single sealed envelope clearly marked "Selection of firm/agency for Development of Sikkim Mobile ServiceDelivery App" These envelopes are to be superscripted with Tender Number and the wordings "DO NOT OPEN BEFORE 11.00 AM on 20/03/2020".
- iv. The cover thus prepared shall also indicate clearly the name, address, telephone number, E-mail ID and fax number of the Bidder to enable the Bid to be returned unopened in case it is declared "Late".

- v. Each copy of the tender shall be a complete document and shall be bound as a volume. The document shall be page numbered and appropriately flagged and must contain the list of contents with page numbers. Different copies must be bound separately. Any deficiency in the documentation may result in the rejection of the Bid.
- vi. If the outer envelope is not sealed and marked as indicated above, State will assume no responsibility for the Bid's misplacement or premature opening.
- vii. The Tender should be signed on all the pages by the Bidder's authorised signatory and should be affixed with the bidder's Seal.
- viii. The representative participating in the bid process should carry a letter of authorisation on the company letter head.

3.6. Selection Procedure

Only the bidders fulfilling the Pre-Qualification Bid Criteria as per Clause 3.8 And scoring 35 or above in the Technical Evaluation criteria as per Clause 3.9 are allowed to participate in the Commercial Bid. The envelopes marked "Pre-Qualification Bid" shall be opened first. The envelopes marked "Financial Bid" shall be kept sealed and shall be opened only after evaluation of technical bid.

Evaluation of Bid

For financial evaluation, the total cost indicated in the Financial Bid including all Taxes will be considered.

The Lowest financial bid will be allotted a financial mark of 100 marks. The financial marks of other Bidder(s) will be computed by measuring the respective financial bids against the lowest financial bid.

Financial Marks (MF) =
$$\frac{LowestFinancialBidAmount}{Bidder'sActualFinancialBidAmount} \times 100$$

Combined and Final Evaluation

The composite mark is a weighted average of the Technical and Financial Marks.

The ratio of Technical and Financial mark is 80:20 respectively. The Composite

Mark will be derived using the following formula.

Composite Mark=
$$(MT \times 0.8 + MF \times 0.2)$$

Thus, the composite mark shall be out of a maximum of 100 marks. The responsive Bidder(s) will be ranked in descending order according to the composite marks, which is calculated based on the above formula. The highest-ranking Bidder as per the composite mark will be selected in this tender.

3.7. Pre-Qualification Bid Criteria

The bidders must enclose the following documents inside the pre-qualification bid envelope:

SI.No.	Criteria	Documents Required
1.	The Bids shall be submitted by only the Bidder;	Declaration in this regard
	no consortium is allowed in this Bid.	needs to be submitted.
2.	The bidder should have been in existence as a software developing firm /company for the last 3 years (as on 31st December 2019).	Registration of firm, trade license, GST registration and professional tax clearance certificate.
3.	The Bidder should have the financial statement audited by the Chartered Accountant for the last three financial years i.e 2016-2017, 2017-2018 and 2018-2019	Copy of audited profit and loss account/balance sheet/annual report of the last three financial years viz 2016-17, 2017-18 and 2018-19.
4.	The bidder should have provided and successfully completed at least three (3) IT/software based services to Government of Sikkim during the last three financial years.	Work Orders and completion certificate to be enclosed.
5.	The bidder should have a well-established office in Gangtok with at Least 4 qualified IT personnel in their continuous pay roll for the last 2 years. The Bidder should be a registered firm/agency with the Government of Sikkim.	The address proof of the office, website and salary certificates of the IT developer along with their Curriculum Vitae as per format 2 of Annexure I should be submitted. The registration of firm certificate from the Government of Sikkim.

	Bidder should NOT be under a declaration of	Self-declaration
6.	ineligibility for corrupt and fraudulent practices	certification to be
	issued by the tendering authority.	submitted.
	The Bidder shall furnish, as part of its Bid, an	The EMD shall be
	Earnest Money Deposit (EMD) of Rs. 1,50,000	denominated in Indian
	(One Lac Fifty Thousand Only) in the form of a	Rupees.
7.	DD in the favour of "Secretary, Department of	
	Information Technology", payable at	
	"Gangtok". No Bank Guarantee would be	
	entertained for the same.	

Note:

- i. The tender fee and EMD to be submitted in original as mentioned in this RFP.
- ii. Bidders must provide supporting documents for the eligibility criteria as mentioned against each criterion and in the same order.
- iii. Bidders shall provide its proposal covering letter as per format of Annexure-III, organizational details as per Format 1 of Annexure-I.

3.8. Technical Evaluation Criteria

The eligible bidders shall be evaluated based on the following criteria and technical mark shall be awarded to the bidders. The bidder needs to score at least 35 marks or above out of a total of 50 marks to be able to qualify for commercial/financial bid opening.

Sl.no	Clause	Marks Scored
1.	The Bidder shall give a presentation on their proposed solution.	30 marks
2.	Technology proposed by the bidder for development of the Mobile app.	10 marks
3.	Innovative measures incorporated into the solution	10 marks

3.9. Penalty

Penalty will be deducted in the case of bidder not meeting the Project timelines as per clause 1.2. The modalities of penalty are as mentioned below.

Delay vis-à-vis Project Timelines	Penalty
Delay of 1 week	5% of the contract value
Delay of 2 weeks	10% of the contract value
Delay of 3 weeks	20% of the contract value
Delay of more than 3 weeks	30% of the contract value
Delay of more than 5 weeks	50% of the contract value

3.10. General Terms & Conditions of the RFP

The following general terms and conditions shall apply:

- This RFP may be cancelled without assigning any reasons, thereof, at any time.
- ii. If any date mentioned in this RFP is declared as a public holiday, the schedule shall be shifted to the next working day.
- iii. The undersigned reserves the right to cancel any or all of the bids without assigning any reasons thereof.
- iv. The undersigned reserves the right not to award the bid to the bidder selected on the basis of the selection procedure without assigning any reason.
- v. In case of any dispute, the jurisdiction of the Courts of Law at **Gangtok** would apply.
- vi. A delay of more than 3 weeks in executing the task to be treated as material breach & the contract may be terminated with a notice of 7 days.
- vii. Arithmetical errors in the Financial Bid will be rectified on the following basis:
 - If there is a discrepancy between the unit price and the total price that is obtained by multiplying the unit price and quantity, the unit price shall prevail and will be considered for future calculations.
 - Ifthere is a discrepancy between words and figures, the amount in words shall prevail.
 - If the bidder does not accept the correction of errors, its bid will be rejected and its EMD may be forfeited.

(Sd/-)

Secretary, DIT

ANNEXURE – I: Technical Bid Formats

Format 1: General Information about the Bidder

S. No.	Particulars	Details
1.	Name of the bidder	
2.	Address of the bidder	
3.	Constitution of the bidder	
4.	Name & designation of the contact person	
5.	Telephone No.	
6.	Email of the contact person	
7.	Fax No.	
8.	Website	
9.	Certificate of Incorporation	
10.	No. of years in software development business	
11.	No. of employees having experience in the field of Information Technology	
12.	Technical Certifications obtained	
13.	Income Tax Registration/ PAN Card No.	
14.	Goods & Service Tax (GST) Registration No.	

Format 2: Curriculum Vitae of the IT resources

S. No.	Particular	Details
140.		
1.	Name	
2.	Position	
3.	Date of Birth	
4.	Educational Qualification	
5.	Certifications / Trainings	
6.	No. of years of relevant experience	
7.	Key Projects / Responsibilities handled	

Format 3: Project Experience

S. No.	Name of the Project	Department Name & Address	Brief Scope of Work	Project Value (in INR)	Project Period (From - To / Ongoing)	Page Ref. of Supporting Documents in the Technical Bid
1.						
2.						
3.						

ANNEXURE - II: Financial Bid Format

Financial Bid Format:

S. No.	Item	Total Price (in lakhs)	Total Price in words
1	Development of Mobile App		
2	GST		
3	Grand Total		

Note:

- i. The amount quoted shall be inclusive of all taxes and fees.
- ii. Income tax will be deducted at source from the payments made as per the law applicable in India.

ANNEXURE - III: Proposal Covering Letter

COVERING LETTER for "Selection of Agency for Development of Sikkim Mobile Service Delivery App"

Date:	Reference No.: RFP/
[Bidders are required to submit the covering letterhead]	letter as given here on their
To The Secretary, Department of Information Technology, Sectt. Annexe I, Top Floor, Sonam Tshering Marg, Gangtok – 737101, S	Sikkim
Dear Sir,	
We (Name of the bidder) to notice inviting tender date and confirm that:	
i. All information provided in this propo	osal and in the attachments is true and

- i. All information provided in this proposal and in the attachments is true and correct to the best of our knowledge and belief.
- ii. We shall make available any additional information if required to verify the correctness of the above statement.
- iii. Certified that the period of validity of bids is 180 days from the last date of submission of proposal, and
- iv. We are quoting for all the services mentioned in the tender.
- v. We the Bidders are not under a Declaration of Ineligibility for corrupt or fraudulent practices or blacklisted by any of the Government agencies.
- vi. We are submitting our eligibility documents and technical bid documents along with the following:
 - A soft format in form of a CD/DVD clearly hyperlinking all the relevant scanned documents and highlighting relevant portions of the document for ease of evaluation. This is in addition to the paper documents in

- hard copy format to be submitted by the bidders and needs to be handed over along with bids.
- The hard copy format is also similarly indexed, flagged and highlighted at relevant places.
- vii. We, the undersigned, having carefully examined the referred RFP, offer to Propose for the selection as a Software developing firm, in full conformity with the said RFP.
- viii. We have read all the provisions of RFP and confirm that these are acceptable to us.
- ix. We further declare that additional conditions, variations, deviations, if any, found in our proposal shall not be given effect to.
- x. We agree to abide by this Proposal, consisting of this letter, our Technical and Commercial Proposals, and all attachments, for a period of 180 days from the date fixed for submission of Proposals as stipulated in the RFP and modifications resulting from contract negotiations, and it shall remain binding upon us and may be accepted by you at any time before the expiry of that period.
- xi. Until the formal final Contract is prepared and executed between us, this Proposal, together with your written acceptance of the Proposal and your notification of award, shall constitute a binding contract between us.
- xii. We declare that we do not have any interest in downstream business, which may ensue from the RFP prepared through this assignment.
- xiii. We hereby declare that all the information and statements made in this proposal are true and accept that any misrepresentation or misinterpretation contained in it may lead to our disqualification.
- xiv. We understand you are not bound to accept any proposal you receive, not to give reason for rejection of any proposal and that you will not defray any expenses incurred by us in bidding.

xv.	Demand Draft: Draft No	dated	drawn on	for
	Rs.1,50,000/- is enclosed towar	ds EMD.		

xvi.	Demand	Draft:	Draft No.	dated	drawn	on	for	Rs
	15,000/-	is encl	osed towar	ds RFP documen	t cost.			

	ignature
	n the capacity of
	Ouly authorized to sign Proposal for and on behalf of
	Pate Place
Ľ	*: Strike off whichever is not applicable]